



TERMS & CONDITIONS

预定条款与细则

- Costa Cruises do not provide advice regarding passports and/or visas. However, all guests are required to carry a passport usually valid for 6 months after disembarking the ship, and any necessary visas. No refund or compensation will be made to guests who are denied embarkation resulting from non-compliance of immigration requirements.
歌诗达邮轮不提供有关护照和_或签证的建议。所有客人必须自行携带护照以及必备的签证，该护照至少要有六个月或以上有效期为准，对不符合入境要求而被拒绝登船的客人将不获得任何退款或补偿。
- Costa Cruises welcomes pregnant women but will NOT accept guests who will enter the 24th week of pregnancy by the beginning of the cruise.
歌诗达游轮欢迎孕婦参加配套，但不接受在遊輪出发前進入懷孕第24週的孕婦。
- Children under the age of 18 may not travel unaccompanied on board our ship. Babies will not be permitted to board if they are less than 6 months old on the first day of the cruise.
18 岁以下没有家长陪同不被允许上船。如果嬰孩在巡航的第一天不到六个月，也不能登船。
- All guests are strictly prohibited from bringing alcohol and/ or alcoholic drink onboard the ship.
所有乘客严格禁止带含有酒精饮品上船。

Cancellation Notice Received 取消通知期限	Cancellation Charge (Per Person) 取消费用征收 (每人)
Up to 120 days or more / 多于 120 天以上	25% of Total fare
From 119 days up to 75 days / 119 天至 75 天以内	50% of Total fare
From 74 days up to 45 days / 74 天至 45 天以内	75% of Total fare
Less than 45 days / 少于 45 天	100 % of Total fare

- Change Name / 更换乘客名字 **RM 200** per person no latest than 30days prior to cruise **(Must remain one original passenger in same cabin) (必须保留一位原先乘客在同一间房)**
- Full payment must be made upon booking. 在预订时必须支付全额费用。
- For travel fair or special promotion STRICTLY NO changes on name or sailing date / itinerary will be allowed.
在任何旅游展或促销优惠购买该配套者，将不被允许做任何名字、出发日子和行程上的更改。
- Cancellation fees above are applicable for low and mid season only. For peak season or Special discount promotion, 100% cancellation fees apply. 以上取消费用只适用于淡或旺季而已。超旺季或特价优惠配套于 100%取消费用为准。
- Apart from the above cancellation fee stated under the terms and conditions of the respective third parties (cruise principle), you are liable to be charge an **administration fee of RM100.00** per service per person irrespective of circumstances.
无论任何情况底下，除了上述根据邮轮公司设定条件规定的取消费用以外客人还必须需支付每人 RM100.00 的行政手续费。
- A **6% foreign exchange conversion fee** will be imposed as cruise fare affected by foreign exchange currency
任何受到外汇货币影响的团费将会被收取 6%的外汇兑换费。
- Non cruise component such as coach transfer, flight, insurance & etc. are strictly non-refundable.
所有邮轮以外的服务费一律不给予任何退款，例如接送，航班，保险，签证等。
- All cancellation will be imposed with **RM 105.00 per person for refund processing fee.**
所有取消行程将被征收 RM105.00 (每人) 退款手续费。
- All the above will be subjected to change without prior notice. 所有以上资料如有更改，恕不另行通知。
- Costa Cruise reserves the right to cancel substitute any schedule port call / itinerary / price / program / vessel / cabin at any time without prior notice.
歌诗达邮轮公司将保留权利取消或替换任何的计划 (港口 / 行程 / 价格 / 航队 / 船舱)，恕不另行通知。

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